Atlas Software and Print Service Version Upgrade

M Health Fairview Reference Laboratories (MRL)

[ACTION REQUIRED]: Perform Atlas Print Service upgrade
[DEADLINE]: August 26, 2024

The Atlas software used to serve our portal and bi-directional interfaces for client orders/results will undergo a version upgrade on **September 10, 2024**. Details regarding Atlas software upgrade, expected impact, and downtime expectations will be delivered in future MRL communications.

A previous notification has been sent with the request to update the Atlas Print Service software to the latest version (1.6.1.60). For many of our clients who have updated their print service by the initial deadline of July 31 – thank you for the coordination and support in ensuring no disruption to patient care takes place during the upgrade. For clients that are still in process of updating their Atlas Print Service Software:

1. Having an older version of Atlas Print Service on a workstation may interfere with the installation of 1.6.1.60. If an error occurs during install, please check and uninstall any and all older versions of Atlas Print Service on the workstation.
2. Atlas Print Service update must occur no later than **Monday, August 26**. Clients that do not have the latest version installed will experience disruption in label and requisition printing starting Tuesday, August 27.
3. Please confirm successful installation of Atlas Print Service by emailing email DEPT-LAB-CLIENT-INTERFACE@Fairview.org with the following information:
    - Client name.
    - Confirmation of successful APS Atlas Print Service software install at all locations.
    - Number of workstations receiving the upgrade.
    - Windows OS version of computer (Win 10/Win 11).

For original Atlas Print Service communication and install instructions please see the attached documents:
- *"Client APS .60 Install Instructions" pdf for download link and instructions.*
- *"2024 APS Version Upgrade Client Communication" pdf for original notification request.*

Questions, please contact: DEPT-LAB-CLIENT-INTERFACE@Fairview.org