

Intermountain Health's Journey to EPIC

Subject: Important Update: New EMR System and ICD-10 Code Requirement

Dear Providers,

We are excited to announce that Intermountain Lab Services will be transitioning to a new Electronic Medical Record (EMR) system effective September 6. This new system will enhance our service capabilities and streamline our processes.

Key Update:

- **ICD-10 Code Requirement:** Starting September 6, the new EMR system will require the entry of ICD-10 codes for all orders.
- **To ensure a smooth transition, we are implementing this requirement immediately. Please include ICD-10 codes with all orders moving forward.** We will no longer be able to accept diagnosis descriptions.

We appreciate your cooperation and understanding as we make this important transition. If you have any questions or need assistance, please do not hesitate to contact our support team.

Thank you for your continued partnership.

Best regards,

Intermountain Lab Services
Billing Team