

# PCH Genomics Lab Ordering and Insurance Guide



## Chromosomal Microarray Ordering Checklist:

For Outpatient Clinics:

- **See Insurance Guide below.** If patient's insurance is contracted with LabCorp or Sonora Quest, order test Cytogenomic Microarray (SNP) in SCM and complete the usual process to send there.
- If patient's insurance is **not** listed under LabCorp or Sonora Quest, order the **Chromosomal Microarray (PCH Genomics)** test in SCM. This will automatically begin the prior authorization process for PCH. If authorization is denied, the ordering provider will be notified. If authorization is approved, testing will begin.
  - During the patient's visit, fill and sign (Informed Consent for Genetic Testing\_PCH11437).
  - Collect and label specimen with two patient IDs, test name and date/time of collection. (We accept whole blood: purple top EDTA, or buccal swab). **Check 'Perform at PCH' on printed lab order form for after appointment blood draws.**
  - Send labeled specimen and consent form to Main Lab or notify Genomics to pick up the specimen from your clinic if a pickup schedule has not already been agreed upon.

Note: the consent form can also be faxed to Genomics (602-933-8961), emailed to [dgGenomicsLab@phoenixchildrens.com](mailto:dgGenomicsLab@phoenixchildrens.com), or uploaded into the patient's chart in SCM.

## Insurance Guide:

### LabCorp

- AHCCCS Health Choice (HCA)
- Ambetter
- United Healthcare (UHC) commercial

### Sonora Quest

- Aetna Banner Plans
- Blue Acclaim-Blue Alliance-Neighborhood Plans

### PCH Lab

- AHCCCS AIHS
- AHCCCS AZ Complete Health
- AHCCCS Banner UFC
- AHCCCS Care First
- AHCCCS CMDP
- AHCCCS Mercy Care
- UHCCP AHCCCS (CMA and FX only)
- Ameriben
- Anthem Blue Cross Blue Shield
- Arizona Foundation for Medical Care (AFMC)
- Blue Cross Blue Shield AZ
- Bright Health Plan
- CIGNA Healthcare
- Humana/ChoiceCare
- Molina-Magellan
- Optum Health Transplant
- Three Rivers Provider Network
- Aetna

For all other insurance plans, submit order for PCH Lab first to start the prior authorization process here. The patient's insurance company will then tell us where it needs to go if it cannot be processed here. Please reach out to Genomics (3-3500, option 2) or the Managed Care Department with any questions.