



Ascension

CONSOLIDATED LABORATORY SERVICES INFORMATION REFERENCE GUIDE

For all your Customer Service needs, call 904-308-5600 press the option that suits your needs the best:

- 1 - Dispatch; Specimen pickup (routed to MedSpeed 331-209-6130)
- 2 - Obtain results/other customer service information
- 3 - Change Healthcare - All billing inquiries, 1-888-258-9186**
- 4 - Client Supply Voice Mail Box – Order test request forms/supplies
- 5 - Administration/4Medica/Problem Resolution Specialist

FAX NUMBERS:

Administration/Sales-Service/Call Center	904-296-1589
Supply Fax	904-296-1576

Website:

www.conlabs.com

- Client account changes/new client
- Informational documents
- Patient service center information
- Specimen Test Requirements