

Test Directory - FAQs

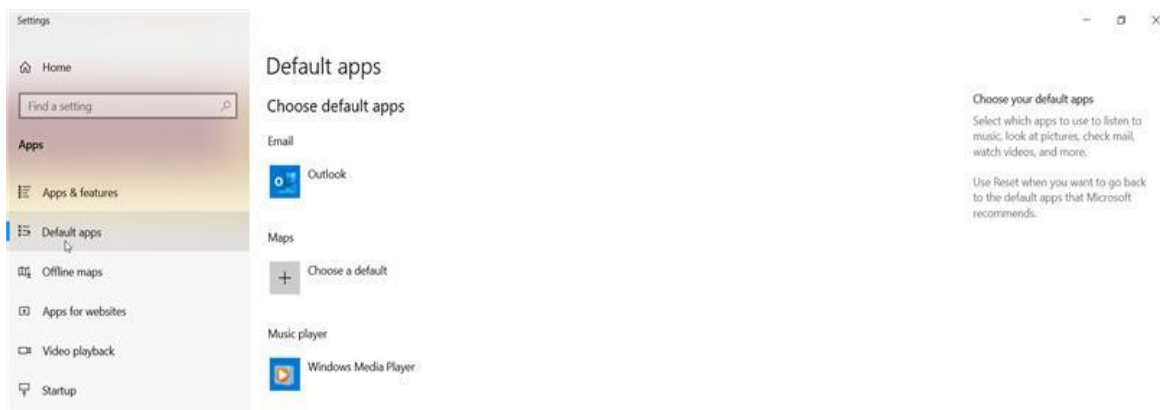
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Q: Can I search by performing lab?

No, not an available feature currently.

Q: The Feedback email link opens a blank page, what should I do?

Step 1. Configure your Outlook Default apps. Open system Settings and locate Default apps. Default should show Outlook if not follow next steps.



Step 2. Select Outlook

Default apps

Choose default apps

Email

Microsoft Edge

Maps

Choose an app

Google Chrome

Music

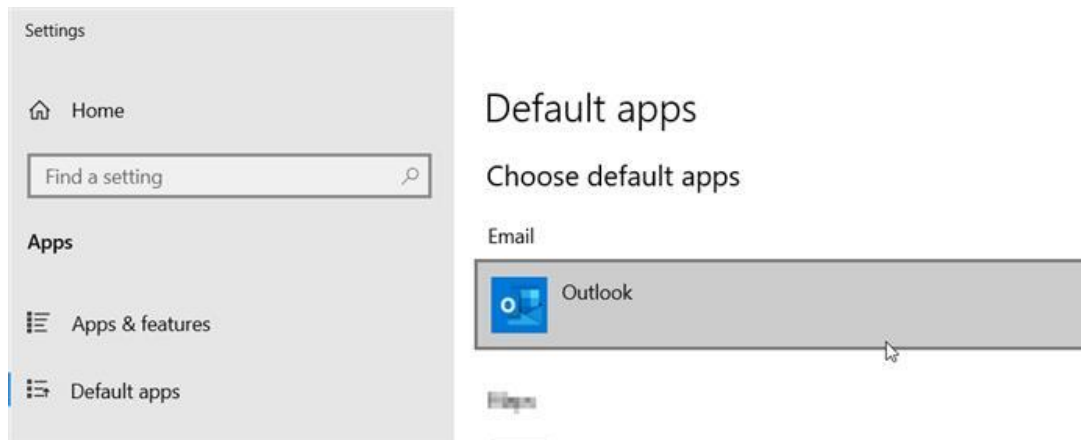
Microsoft Edge

Outlook

Photo

Look for an app in the Microsoft Store

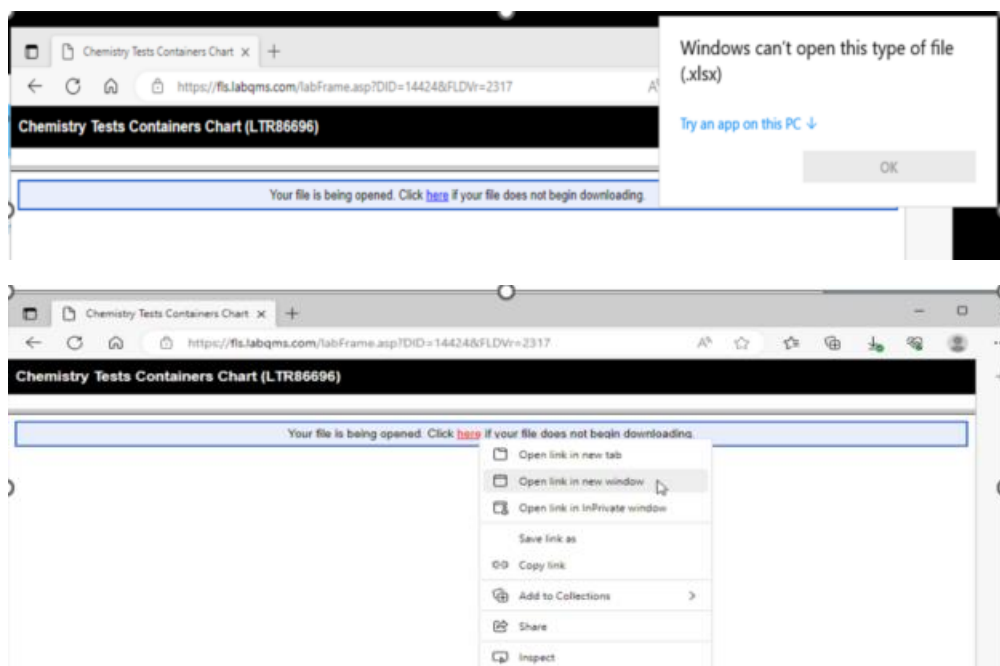
Step 3. Confirm.



Q: I get an error when attempting to download a file when Test Directory is launched through Epic. What should I do?

When you get this Windows error, click anywhere on the screen to close it.

Right click on ["here"](#) and then click on "Open in new window"



Q: What will happen with Lab Guide on 8/22?

Lab Guide pages will provide a new redirect link to Test Directory. The Lab Guide pages will be officially decommissioned within the next few months.

Q: Will the new Test Directory modifications update Epic Procedure Catalog automatically?

No, currently there is not software that interfaces from the Procedure Catalog to Test Directory.

Q: What do I do if the information in Epic Procedure Catalog is different from Test Directory.

For immediate response contact the performing laboratory for guidance. Use the Submit Test Page Feedback button in the bottom right of Test Directory to request modifications. Include test name and applicable details.