

MRL Telephone Directory

M Health Fairview Reference Laboratories (MRL)

MRL Laboratory Solution Center

651-232-3500 (Voice prompted)

You will always first be prompted when calling: *“Are you a patient?”*

- Always answer **NO** to get to the client options.

After stating No, you will be prompted with:

“Our fax number is 651-232-3370. Please tell me why you are calling? For example, you can say Laboratory Supplies, Specimen Pickup, Pathology Result, Billing, or Speak to a Lab Solution Specialist.”

Courier (Quicksilver): *“Specimen Pickup”*

Courier (OnTime): *“Speak to a Lab Solution Specialist”* and live agent will schedule pickup

Laboratory Solution Center Live Agent: *“Speak to a Lab Solution Specialist”*

Laboratory Solutions Center Fax: 651-232-3370

Supplies: [MRL - MHealth Fairview Reference Laboratories](#)

MRL Mobile Phlebotomy

DEPT-LAB-MOBILE-COLLECTIONS@Fairview.org

Draw Request Fax: 651-326-8043

MRL Billing/Revenue Management

DEPT-MRL-BILLING@Fairview.org

Face Sheets/Resident Validation/Census Report Fax: 651-232-3990 or Email: hmlsnf@healtheast.org

MRL Client Management

DEPT-MRL-CLIENT-MANAGEMENT@Fairview.org