

Legacy Laboratory Services

Legacy LabAlert





An Important Update from Legacy Laboratory Services

December 2023

Sample Packaging, Lockbox and Courier Update

Background: Labcorp now serves providers in Oregon and Southwest Washington from three Laboratories- the former Legacy Lab (Portland), the former Providence Lab (Portland), and our existing Labcorp lab facilities in Seattle. To ensure samples reach the correct lab facilities, **Labcorp has updated its process and is requesting providers to use different colored extra-large specimen (12" x 15" Vanco) bags for samples intended for each of these labs.**

Process Update:

<i>Samples for the former Portland Legacy Lab</i>	<i>Samples for the Labcorp Lab in Seattle</i>
<p>Step 1: Labcorp will soon deliver extra-large (12"x15" Vanco) orange bags to place individual specimen bags.</p> 	<p>Step 1: Use extra-large (12"x15" Vanco) purple bags to place individual specimen bags. Client supply is available to order if needed.</p> 
<p>Step 2: Place all individual specimen bags (6"x 9") into the extra-large orange (12" x 15") bag. Use separate bags refrigerated, room temperature and frozen.</p> 	<p>Step 2: Place all individual specimen bags (6"x 9") into the extra-large (12" x 15") purple bag. Use separate bags refrigerated, room temperature and frozen.</p> 

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Step 3: Deposit extra-large orange bags into the Legacy lockbox or temperature appropriate designated pickup location.



Step 3: Deposit extra-large purple bags into the Labcorp lockbox or temperature appropriate designated pickup location.



Lockboxes:

While all couriers will wear Labcorp uniforms, Labcorp will maintain distinct laboratory lock boxes for each lab and collect samples for both the existing Labcorp Seattle lab and the former Legacy Portland lab. It is essential to use the correct lock box for samples intended for each laboratory. The color-coded extra-large specimen (Vanco) bags are an additional identifier to help customers and couriers correctly route lab samples into the proper lockbox.

This procedure will be in place until late 2024, when we fully integrate the former Legacy lab and our courier procedures into Labcorp's processes. We will keep you informed well in advance of these future changes.

To order bags, please use the following supply numbers:

- Extra-large orange bags (12"x15" Vanco)- 71673 on your order submission
- Extra-large purple bags (12"x15" Vanco)- 19798 on your order submission

Please note that if you have an existing supply of individual specimen bags (6" x 9" clear), you may continue to use those for individual samples until your current stock is depleted.

Questions/Support/Assistance:

For additional information, please contact your account representative, client services or consult our website:

Legacy Laboratory Client Services: 503-413-1234, 877-270-5566, www.legacyhealth.org/labservices