

TriHealth Laboratories SCOPE OF SERVICES

PURPOSE/GOALS

TriHealth Laboratory Services distinguishes itself through personalized care and a deep commitment to the community.

Our team of experienced pathologists and laboratory professionals are familiar with the local medical community, offering a high level of expertise, responsiveness, and service.

TriHealth Laboratories provide quality patient results to assist in the diagnosis and treatment of patient conditions.

TriHealth Laboratories fulfill the requirements of the accreditation and regulatory agencies including Joint Commission (JC), the Accreditation Commission for Health Care (ACHC) for McCullough Hyde, Clinical Laboratory Improvement Amendments (CLIA), and College of American Pathologists (CAP).

SCOPE OF SERVICE

TriHealth Laboratory Services Scope of Services is available: <https://www.testmenu.com/trihealth>

This website includes:

- Laboratory Contacts
- Specimen Collection Site locations and hours
- Specimen Collection and Handling information
- Laboratory Tests available and performing laboratory locations
- Laboratory Test turn-around-time including STAT availability
- Specimen labeling, handling, and requisitions
- Critical/Vital Result Notification policy
- Reflex Testing policy
- Common Laboratory Reference Intervals
- Professional staff and Consultation
- CAP and CLIA certificates for all laboratory locations

LABORATORY TESTING LOCATIONS

TriHealth Laboratories and Point of Care testing includes the following locations:

- Good Samaritan Hospital including a TriHealth Cancer and Blood Institute Laboratory
- Bethesda North Hospital including a TriHealth Cancer and Blood Institute Laboratory
- Bethesda Butler Hospital including a TriHealth Cancer and Blood Institute Laboratory
- McCullough Hyde Memorial Hospital
- Bethesda Arrow Springs
- Good Samaritan Western Ridge including a TriHealth Cancer and Blood Institute Laboratory
- Good Samaritan Outpatient Center- Anderson
- TriHealth Kenwood Laboratory
- TriHealth Clinton Memorial Hospital
- TriHealth Clinton Cancer and Blood Institute

SERVICES PROVIDED

Detailed information on the services provided and locations are available at <https://www.testmenu.com/trihealth>. Services provided include:

- Phlebotomy
- Transfusion Services
- Hematology

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- Urinalysis
- Coagulation
- Chemistry
- Microbiology limited
- Flow Cytometry
- Special Coagulation
- Electrophoresis
- Anatomic Pathology services
- Cytopathology
- Point of Care Testing

REFERENCE LABS

TriHealth utilizes various reference laboratories including:

- Preferred Lab Partners (PLP)
- ARUP laboratories
- NeoGenomics
- Hoxworth
- Cincinnati Children's Medical Center
- Prometheus
- Quest Diagnostics
- Afirm
- LabCorp

QUALITY MANAGEMENT SYSTEM (QMS)

TriHealth Laboratories have an extensive QMS which includes the following:

- Specimen Collection and Handling
- Reagent and Supply usage and handling
- Analytical Validation/Verification
- Comparability of Analyzers
- Analyzer maintenance and function checks
- Calibration/Calibration Verification and Analytical Measurement Range and Linearity
- Quality Control and Individualized Quality Control Plans
- Proficiency testing
- Critical/Vital results
- Training and Competencies
- Non-conforming Events
- Vendor Notifications
- Reportable Diseases
- Document Control
- Record and Material Retention
- Safety
- Processes for Customer Satisfaction
- Risk Management
- Monthly QA meetings evaluating Metrics
- Self- Inspections

TriHealth Laboratories SCOPE OF SERVICES

REVIEW of the SCOPE of SERVICE Policy

Review and approval of this policy and the <https://www.testmenu.com/trihealth> will be conducted:

- Annually by the Lab Utilization Practice Committee (LUPC) which is comprised of the Laboratory Medical Director, Laboratory leaders, practicing clinicians from various specialties, nursing and other support departments.
- Every other year by the TriHealth Laboratory Medical Directors as documented in MediaLab.

ASSOCIATED DOCUMENTS

GEN 158 Quality Management System