

# How to Contact Us & Hours of Service

## TELEPHONE LISTINGS

The results of completed tests are usually available in Epic. If unable to find results, call 415-206-8590. To discuss specific problems or procedures, please call the relevant laboratory division.

TEST RESULTS	LOCATION	PHONE (prefix 415-206...unless noted otherwise)
General Information	B5, 2M2	x68590
Blood Bank	(See Transfusion Service)	
Clinical Chemistry	B5, 2M16	x68590
Hematology	B5, 2M13	x68582
Microbiology (includes Virology)	B5, 2M33	x68576
Serology 8 am-5 pm, Mon. -Fri.	B5, 2M33	x63578 / x68576
Toxicology	B5, 2M16	x68590
All other test results		x68590
<b>OTHER BUSINESS</b>		
Administration	B5, 2M14	x68588
Blood Bank	(See Transfusion Service)	
Clinical Chemistry	B5, 2M16	x68590

Coagulation	B5, 2M13	x66202
Computer Services	B100, Rm 134	x68589
Director	B5, 2M2	x68588
Drug Monitoring	B5, 2M16	x68590
Fellow, Clinical Chemistry, On Call	B5, 2M16	pager (415) 719-5166
Hematology	B5, 2M13	x68582
Lab Support Services	B100, Rm 136	x68199
Laboratory Manager	B5, 2M2	x63534
Microbiology	B5, 2M33	x68576
Outpatient Phlebotomy	B5, 1C33	x68672
Outpatient Phlebotomy Information	B5, 2M16	x68590
Resident, Clinical Chemistry	B5, 2M16	x65527, pager (415) 443-2311
Resident, Hematology/ Blood Bank/Transfusion Service	B5, 2M6	x65689, pager (415) 443-0179
Resident, Microbiology	B5, 2M33	x65699, pager (415) 443-1438
<b>Resident, On Call</b>	<b>B5, 2M2</b>	<b>Call x68590 and request for LMR</b>
Serology	B5, 2M33	x63578 / x68576
Specimen Collection and Management	B5, 2M16	x68590

Transfusion Service/Blood Bank	B25, HG802	(628) 206-8584
Toxicology	B5, 2M16	x68590

### HOURS OF SERVICE

LABORATORY SECTIONS	HOURS OF SERVICE
<b>Clinical Chemistry, Immunology &amp; Toxicology</b>	24 hours/7 days
<b>Blood Bank (See Transfusion Service)</b>	
<b>Coagulation</b>	24 hours/7 days
<b>Hematology</b>	24 hours/7 days
<b>General Information (including Results)</b>	24 hours/7 days
<b>Microbiology</b>	24 hours/7 days
<b>Outpatient Phlebotomy</b> RM 1C33, 206-8672	7 am - 5 pm, Monday - Friday
<b>Serology</b>	24 hours/7 days

LABORATORY SECTIONS	HOURS OF SERVICE
<b>Specimen Processing</b>	24 hours/7 days
<b>Transfusion Service (Blood Bank)</b>	24 hours/7 days